

JULIAN ALPS INTERNATIONAL SKI PASS

ONE SKI PASS • 14 SKI RESORTS • 3 COUNTRIES • 260 KM OF SKI SLOPES

PNT d.o.o., Fani Grumove 20, SI-1000 Ljubljana, Slovenia

Official Julian Alps International Ski Pass provider

booking@skijulianalps.com

www.skijulianalps.com

www.skislovenia.si

GENERAL TERMS AND CONDITIONS OF ONLINE SHOPS ON WWW.SLOALPS.COM, WWW.SKIJULIANALPS.COM, WWW.BLED.SI

The general terms and conditions of online shops for the purchase of ski passes at www.sloalps.com, www.skijulianalps.com, www.bled.si, (hereinafter referred to as general terms and conditions) have been drawn up in accordance with the applicable regulations of the Republic of Slovenia and are valid for all users of the portals. These general terms and conditions apply to the use of online stores at www.sloalps.com, www.skijulianalps.com, www.bled.si, general terms of purchasing through online stores, registration procedure at www.sloalps.com, www.skijulianalps.com, www.bled.si, protection of personal data and other rights and obligations of users and providers. The operator of the before mentioned websites is company PNT d.o.o., Fani Grumove 20, 1000 Ljubljana, VAT number: SI58134352, registration number: 5653436000 (hereinafter referred to as the provider).

By registering in an online store at www.sloalps.com, www.skijulianalps.com, www.bled.si, (hereinafter referred to as the website), or using the online store, the user accepts, understands and agrees to these terms and conditions.

1. GENERAL

The following conditions apply to the purchase of ski passes at www.sloalps.com, www.skijulianalps.com, www.bled.si.

PNT D.O.O. (hereinafter referred to as "seller") provides website buyer (hereinafter referred to as "buyer") accessible insights on the ski pass prices for the "Julian Alps International Ski Pass" before the purchase. After the purchase, the buyer receives the confirmation receipt at the provided email address.

Online sales are possible 24 hours per day.

In addition to these terms and conditions, online shopping is also defined by general terms and conditions of the supplier, only if not specifically defined by the following conditions.

2. PURCHASE

For each online purchase, the buyer must agree to the terms and conditions of online ski pass store.

Purchase is possible without registration. The buyer selects a ticket from the ticket list and adds it to the shopping cart.

An unlimited number of ski passes can be added to the cart. The buyer can only buy a ski pass

for the current season and at least 8 days before the first day of skiing. Ski passes sold online are only valid from the selected effective date.

3. PAYMENT, DELIVERY

Purchase is only possible with credit cards. It is possible to pay with Mastercard and Visa credit cards. The buyer must provide the 16-digit card number, validity date and CVC code (the 3-digit control number written on the back of the card at signature).

The buyer chooses one of two following delivery options:

1. Tickets are delivered to the address given at the time of purchase.
2. Tickets are delivered to the address provided by the buyer immediately upon purchase at booking@skijulianalps.com

4. LIABILITY, CANCELLATION, REPLACEMENT

The seller is not responsible if the buyer does not receive the ski pass before the planned departure to the ski resort. The seller is also not responsible for bad weather on the day of arrival at the ski resort.

The buyer is solely responsible for picking up the ordered tickets in person at the selected pick up point.

The seller is not responsible for the loss of ski passes. The seller does not issue duplicates.

The purchase of ski passes cannot be waived.

5. SECURITY AND PRIVACY OF PERSONAL DATA

All personal information about the buyer is stored in the seller's database except the payment card information. Card information is processed on the bank's website and must be re-stated when re-making a purchase. The protection and processing of payment card data is the responsibility of a bank that enables completely secure transactions. This prevents any abuse.

All information provided by buyer is exclusively used by PNT D.O.O. It will be protected in accordance with the Personal Data Protection Act (Official Gazette of the Republic of Slovenia, No. 86/2004) and will not be disclosed to third parties, unless required by law. It will only be used with the buyer's consent, in such a way that the seller ensures a smooth online purchase process. At buyer's consent, it will also be used to communicate updates, offers and news.

6. OTHER

The ticket is valid only in the context of the information on it: type of ticket, validity of the ticket.

For all official appeals, cancellations, complaints and additional information about the order and purchase, write to booking@skijulianalps.com.

The provider commits to always provide the user with the following information:

- company information (company, registered office, VAT number, registration number and registration information)
- contact information for fast and efficient communication
- the essential characteristics of the goods or services
- the price of the good or service, including all taxes and other charges
- any shipping costs
- more detailed arrangements for payment and the time and manner of delivery
- information about the consumer's right to withdraw from the contract in accordance with Article 43 of the Consumer Protection Act and the conditions for withdrawal; in addition, if and how much if the buyer withdraws from the contract
- the validity of the offer and price
- an explanation of the appeal procedure, including any contact details or customer service contact information.

The purchase confirmation email that the buyer receives is not valid in lieu of a ski pass and cannot be used by the buyer to claim a paid ski pass. In ski resorts, the buyer must prove exclusively with a valid "Julian Alps International Ski Pass".

All prices are in EUR and include VAT. They are subject to change without notice.

The quoted prices in the online ticket pre-sale are irrevocable and are valid only when ordering online.

The following are used on the website:

- technical cookies: These cookies are required on the website of the online store for the website to function properly and are as follows: session cookies used to remember the site's user input in web forms, shopping carts, etc. Such cookies are essential for the site to remember and fulfill the user's request.

User consent is not required for the above session cookies, as this is a legal exception where user consent is not required.

Objections, comments, claims, statements and complaints can be sent by e-mail to info@skijulianalps.com or in writing to: PNT D.O.O., Fani Grumove 20, 1000 Ljubljana. The resolution of objections, comments, claims and complaints will be in accordance with the provisions of the applicable legislation.

These Terms and Conditions enter into force on 04. 12. 2019.

Ljubljana, 04 December 2019